**Client: LCC**

**Project: Centre Website – Our Services Content**

**Date: June 18, 2020**

**CHILD AND YOUTH WORKER**

WHAT IS A CHILD AND YOUTH WORKER?

A Child and Youth Worker provides supportive counselling to those who are coping with the implications of a diagnosis/special need. This professionally trained worker can support children, adolescents and their families, individually and in groups.

WHO IS ELIGIBLE FOR A CHILD & YOUTH WORKER?

Children and youth receiving services from the Centre and their families are eligible for Child and Youth Worker Services.

A Child and Youth Worker can provide supportive counselling to help with:

* Adjustment to illness & disability
* Managing client stress and developing healthy coping strategies
* Building social skills
* Behaviour strategies and support for parents and caregivers
* Building confidence and self-advocacy skills
* Planning decisions and emotional needs when transitioning to adult services
* Sibling support needs

Education and support can be provided for a variety of topics on a needs basis. Workshop topics may include: internet safety, community safety & independence, bullying and self-esteem. Groups can offer help for sibling support needs, youth transition and healthy relationships & sexual education.

WHAT CAN I EXPECT?

The Child and Youth Worker focuses on the growth of clients and is flexible in providing strategies that will suit each individual. From play therapy to in-office counselling, the Child and Youth worker can use a wide variety of therapeutic interventions. Goals are created collaboratively with children, youth and their families to help guide the intervention.

To make a referral, speak to your child's team member or call the Centre at 519-753-3153 and ask to speak to someone in our Intake Department at ext. 206

* *Sidebar Menu Tabs*

1. Workshops & Groups
2. Resources

Developmental Paediactrics

**EARLY INTEGRATION PROGRAM (EIP)**

**What is the Early Integration Program?**

The Early Integration Program provides support to children with developmental concerns and/or delays in licensed Child Care Centres, licensed Private Home Child Cares and Before/after school programs. The Resource Consultant provides developmental screens and assessments and works collaboratively with the child, family, Early Learning Environment and other professionals to help children develop to their full potential. The program promotes the inclusion of all children in the Early Learning Environment.

**Who is Eligible for the Early Integration Program?**

Children 0 - 12 years of age with a developmental concern and or delay are eligible for the program. Referrals can be made directly to Lansdowne Children’s Centre by parents, or community workers.

**What can I expect?**

The Resource Consultant will partner with the family to provide family-centered services that support the child, family and Early Learning Environment.  The Resource Consultant provides assessment, information and early intervention services in the Early Learning Environment and in the home.

The Resource Consultant assists by taking a case management role helping the families navigate through services as well as transitioning to the child to school to ensure everyone is working together to meet the needs of the child.

Enhanced staffing is available to children who require additional support beyond the Early Learning Environment’s capacity.

For further information about the Early Integration Program at Lansdowne Children's Centre, or to initiate a referral, please contact:

Central Intake

519-753-3153 ext. 206 or complete the online referral form (link here)

Sidebars:

Groups/Workshops:

Positive Discipline (parenting course):

Are you struggling with how best to discipline your child?

Would you like to know more about:

* healthy development in children
* effective ways to discipline your child
* finding solutions to conflicts between you and your child

If so the POSITIVE DISCIPLINE course may help you! It addresses common issues from birth to adolescence, and the information it contains can be beneficial to any family.

Lansdowne Children’s Centre offers this 8 week course throughout the year

Please contact Erin Thomson at 519-753-3153 ext. 211 or [ethomson@lansdownecc.com](mailto:ethomson@lansdownecc.com)

Workshop Calendar: link? This content changes

Resources:

Child care Services: discover information about child care programs, EarlyOn sites and how to receive financial assistance for the cost of child care. <https://www.brantford.ca/en/living-here/ccel-child-care-and-early-learning.aspx>

**HOLISTIC INTEGRATED TEAMS (HITS)**

**Holistic Integrated Teams**

**What are Holistic Integrated Teams (HITs)?**

* Holistic Integrated Teams (HITs) involve the various service providers that may be involved in your child’s care at Lansdowne, who will deliver family-centered service using a coordinated team approach
* Holistic Integrated Teams are lined up with geographic divisions in Brantford and Brant county with dedicated staff trained to work together to serve that area’s families.  Our staff also work within a ‘team’ model in partnership with services in Haldimand and Norfolk counties.

**Who is eligible for Holistic Integrated Teams?**

* For a child to be eligible for HITs services, they must:
  + benefit from a team approach
  + be actively involved with at least 2 of the following services:
    - Occupational Therapy (OT)
    - Speech & Language Pathology (SLP)
    - Physiotherapy (PT)
  + Be referred prior to the start of the *calendar* year they will be attending school

**What is the benefit of this service?**

* A joint assessment is completed by your child’s service providers in a play-based manner, limiting the number of individual assessments needed (further individual assessments can be completed if it is felt relevant by the family or team)
* Based off the play-based assessment findings, the team will collaborate with you to create and prioritize goals across all areas of need for your child and family; recommend strategies and a treatment plan based on your child/family interests; and connect you to appropriate community resources
* Having a single plan of care including team-based treatment options can allow quicker access to services and provide a more coordinated (holistic) and efficient approach to individual child & family needs and strengths
* Examples of how we achieve holistic and coordinated care include (but are not limited to):
  + Joint sessions with more than one service provider
  + Trans-disciplinary care – a service provider will address multiple goal areas in their sessions, with guidance from the other disciplines involved
  + Organizing case conferences with the family, Lansdowne team members, and external service providers when needed

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**INFANT AND CHILD DEVELOPMENTAL PROGRAM**

**Infant And Child Development Program**

**What is the Infant & Child Development Program?**

The Infant & Child Development Program provides family-centered services in the early years of a child’s development, primarily in the home. Developmental Consultants partner with families to enhance the growth and development of children and provide support, information and early intervention services.

**Who is eligible for the Infant & Child Development Program?**

Children from Birth to school entry who have a developmental disability and/ or risk of developmental delay are eligible for a referral. Referrals can be made directly to Lansdowne by parents, physicians or community workers.

**What can I expect?**

Developmental Consultants provide informal and formal assessments, information about child development, assistance to connect with other community services, and support to enhance parenting skills. Service is provided primarily in the home; frequency is based on the child and family’s needs and schedule.

For further information about the Infant & Child Development Program at Lansdowne Children's Centre or to initiate a referral please contact:

Central Intake 519-753-3153 ext. 206 or complete the online referral form (link here)

Sidebars:

Groups/Workshops:

Positive Discipline (parenting course):

Are you struggling with how best to discipline your child?

Would you like to know more about:

* healthy development in children
* effective ways to discipline your child
* finding solutions to conflicts between you and your child

If so the POSITIVE DISCIPLINE course may help you! It addresses common issues from birth to adolescence, and the information it contains can be beneficial to any family.

Lansdowne Children’s Centre offers this 8 week course throughout the year

Please contact Erin Thomson at 519-753-3153 ext. 211 or [ethomson@lansdownecc.com](mailto:ethomson@lansdownecc.com)

Resources:

Family Support Network:

**Family Support Network**



**The Lansdowne Link – Family Support Network**

*“Championing” for positive family supports in our community*

The Lansdowne Link offers families:

* Educational opportunities (topics to be recommended by families)
* Organized social events for peer support, networking and information sharing
* Resources to support family advocacy
* Forum to provide feedback to Lansdowne Children’s Centre regarding optimizing services

How can you become involved?

* CLICK HERE for the volunteer sign up form:  [Volunteer Form](http://www.lansdownecentre.ca/ius/page-files/volunteer%20form.pdf) (hyperlink to form)
* CLICK HERE for more details:  [Terms of Reference](http://www.lansdownecentre.ca/ius/page-files/FSNtermsofreferenceLetterhead1.pdf) (hyperlink to form)

Sidebars:

Events:

This content would need the ability to change regularly as events happen

Resources:

* [Binder Boot Camp Docs](http://www.lansdownecentre.ca/ius/page-files/Binder%20Boot%20Camp%20Docs.pdf)
* [Binder Boot Camp Pics](http://www.lansdownecentre.ca/ius/page-files/Binder%20Boot%20Camp.jpg)

­­­­­­­

­­­­­­­­

**OCCUPATIONAL THERAPY**

**Occupational Therapy (OT)**

**What is Occupational Therapy?**

Occupational Therapists (OTs) work with children and their families to help improve skills and participation in daily activities.  These activities may include feeding, self-care, playing, and fine motor skills such as printing or cutting with scissors.  OTs also help when kids are having difficulty getting themselves calm, alert, and ready to learn, play and/or interact with others.

**Who is eligible for Occupational Therapy?**

Children living in Brantford, Brant County, Haldimand County and Norfolk County are eligible for Outpatient Occupational Therapy Services from birth through to their 19th birthday.

Currently services may be provided at our main location in Brantford, and/or at our satellite sites located in Simcoe, Caledonia and Dunnville.

**PHYSIOTHERAPY**

**Physiotherapy (PT)**

**What is Physiotherapy?**

Physiotherapists (PT) at Lansdowne Children’s Centre provide assessment and treatment for infants and children with difficulties in muscle strength, joint range of motion, quality of movement, tone and gross motor development. Treatment includes teaching strategies to the family, caregivers and clients to improve function. Physiotherapy also provides support in accessing mobility equipment such as wheelchairs and walkers.

**Who is eligible for Physiotherapy?**

Children living in Brantford, Brant County, Haldimand County and Norfolk County are eligible for Outpatient Physiotherapy Services from birth through to their 19th birthday.

Currently services may be provided at our main location in Brantford, and/or at our satellite sites located in Simcoe, Caledonia and Dunnville.

**What can I expect?**

Once a referral to Outpatient Physiotherapy has been completed, your child will be placed on an Assessment Waitlist.  When your child's name gets to the top of the list you will be contacted to book an appointment.  You and your child will meet with a PT where general information sharing and informal and standardized testing of skills will occur to determine your child’s abilities and needs in areas relevant to PT. Once the assessment is completed the PT will meet with you and your child to review findings, develop goals with you and will determine the best plan of intervention for your child following our care pathways.

For further information about Outpatient Physiotherapy at Lansdowne Children's Centre, or to initiate a referral, please contact:

Central Intake  
519-753-3153 ext. 206

**RECREATION PROGRAMS**

See folder

**RESPITE PROGRAMS**

See folder

**SCHOOL BASED Rehabilitation SERVICES**

**School Based Rehabilitation Services (SBRS)**

**What is SBRS?**

School Based Rehabilitation Services [SBRS] include Occupational Therapy [OT], Physiotherapy [PT] and Speech Therapy [ST] for speech needs and is provided to school-aged children in their publicly-funded schools.

**Who is eligible for SBRS?**

Children attending publicly funded schools who meet eligibility criteria can receive OT and PT from school entry  SBRS speech therapy can be initiated in SK . (include eligibility sidebar)

**What can I expect?**

SBRS referrals can be initiated by Lansdowne Children’s Centre outpatient therapists or schools with consent from parents/guardians.  (application forms sidebar) Once a referral is received, your child may be placed on a waitlist.  When your child’s name gets to the top of the list you will be contacted by the SBRS intake coordinator who will update your child’s information. The SBRS therapist will then contact you to explain the assessment process, obtain your consent and let you know the date of assessment, which will take place at school.

Once assessment has been completed you will be contacted to review the findings, develop goals and determine the plan of intervention following our care pathways

(care pathways sidebar)

You are welcome to attend assessment and intervention sessions at your child’s school

Should you have questions we encourage you to contact our SBRS Intake Coordinator, Nicole Ward at SBRSintake@lansdownecc.com or 519-753-3153 ext 313

**SERVICE COORDINATION**

**WHAT IS SERVICE COORDINATION?**

Family Service Coordinators support families of children and youth with multiple and/or complex special needs. They are knowledgeable about services and funding resources that your family may benefit from.

Family Service Coordinators help families understand what services they have, what services they may need and when services may change (due to child's age or eligibility). They provide advocacy for child/youth needs in education, health and the community.

**WHO IS ELIGIBLE FOR SERVICE COORDINATION?**

Family Service Coordinators may be referred to as your child’s Case Manager who encourage and support all services to work together as a team. They work with clients and their families living in Brantford/Brant County, Six Nations of the Grand River and Mississaugas of the Credit First Nation.

Referrals can be made by a Lansdowne team member or directly to Contact Brant through whom eligibility will be determined at 519-758-8228 or [information@contactbrant.net](mailto:information@contactbrant.net)

**WHAT CAN I EXPECT?**

Family Service Coordinators help families develop goals, learn advocacy skills, and ensure that a family’s needs and concerns are heard and respected. Family Service Coordinators can host and/or attend meetings, medical appointments, therapy sessions and assessments.

They help guide you through transitions and changes in school placements. Provide appropriate documentation through individual sessions or information clinics. Family Service Coordinators support the development of a coordinated service plan that ties goals and services together ensuring the unique needs of each family is documented and shared. The family service coordinator can remain involved for short or long term support.

* *Sidebar Menu Tab*

1. Resources

**SOCIAL WORK**

**WHAT IS SOCIAL WORK?**

Social Workers are available to support your family to cope with the impact of illness, disability and the complex developmental and health needs of your child/youth with special needs. The Social Workers of Lansdowne Children’s Centre are professionally trained and registered members of the Ontario College of Social Workers Social Service Workers.

*.*

**WHO IS ELIGIBLE FOR SOCIAL WORK?**

Children and youth receiving services from the Centre and their families are eligible for Social Work Services

Referrals can be requested by the family or youth, or may be suggested by another Lansdowne service provider working with the child and their family.

**WHAT CAN I EXPECT?**

Once a referral to Social Work has been completed you will be contacted by a member of the Social Work team. Service needs are determined through goal based care plans and may include individual or family intervention and support.

Social Workers can provide supportive counselling to help with:

* Adjustment to illness & disability
* Client & caregiver stress & coping
* Connecting to financial & community resources
* Building confidence and self-advocacy skills
* Providing support to the whole family

Various groups and programs may be offered for sibling support needs, youth transitions, healthy relationships & sexual education. Community based workshops on a variety of topics may also be available.

To make a referral, speak to a member of your Lansdowne team or call our Intake Department at 519-753-3153ext. 206

* *Sidebar Menu Tabs:*

1. Workshops & Groups
2. Resources

**SPECIALIZED SERVICES**

**ORTHOTICS CLINIC**

**What is Orthotics Clinic?**

The Clinic provides assessment and production of bracing and orthotics. Orthotics Clinic occurs twice monthly at Lansdowne and is provided by Toronto Orthopaedic Appliance Service LTD. by Certified Orthotists.

**Who is eligible for Orthotics Clinic?**

Children must be receiving Physiotherapy through Lansdowne to be eligible to attend the clinic.

**What can I expect?**

You and your child will meet with an orthotist (and your LCC physiotherapist (as required)) to evaluate needs, review findings and provide appropriate bracing or orthotics. A casting mold may be created during the clinic. Delivery of the final product usually occurs at an appointment one month after the initial visit.

For further information about the Orthotics Clinic at Lansdowne Children's Centre, or to initiate a referral, please contact:

Central Intake  
519-753-3153 ext. 206

**SPEECH AND LANGUAGE THERAPY**

|  |
| --- |
| **We are excited to announce that as of Oct 1st Lansdowne Children’s Centre will assume the lead agency role for Preschool Speech and Language services in Haldimand and Norfolk counties. The creation of the Brant Haldimand Norfolk Preschool Speech and Language System will provide greater opportunities for integrated paediatric rehab service delivery within communities in these regions.** |

**What is Speech and Language Therapy?**

Speech Language Pathologists (SLP) provide assessment and treatment for children with communication delays or disorders or feeding and swallowing concerns. Communicative Disorders Assistants (CDA) provide speech and language intervention under the supervision of a SLP.

Communication includes speech, sound production, understanding and producing language and using language to interact with others.

**Who is eligible for Speech and Language Therapy?**

Lansdowne Children's Centre is the lead agency for the Brant Haldimand Norfolk Preschool Speech and Language Program.  Lansdowne SLPs provide speech and language intervention to children residing in Brant, Haldimand and Norfolk counties, with service delivery sites in Brantford, Simcoe, Dunnville and Caledonia. Children are eligible for Preschool Speech and Language services from birth to school entry, with limited services provided to JK aged children. A doctor’s referral is not needed to access services. Early intervention is important, so we have developed a speech and language milestones brochure to enable parents to monitor their child’s communication development ([*Click HERE to download the 0-36 month milestones checklist*](http://www.lansdownecentre.ca/ius/page-files/Parent%20Checklist%20%200-36mths%20final.pdf))

**What can I expect?**

Once a referral to Speech and Language Therapy has been completed your child will be placed on an assessment waitlist, and you will be contacted once a date and time becomes available.  At assessment you and your child will meet with a SLP who will carry out an evaluation to determine your child’s abilities and needs in communication or feeding. The SLP will review findings and together you will determine the best plan of intervention for your child following our care pathways. This could include

* Individual or group therapy with a SLP or CDA
* Monitoring and consultation
* Home programs
* Parent and caregiver training

For further information about Speech and Language Therapy at Lansdowne Children's Centre, or to initiate a referral, please contact:

Preschool Speech and Language Intake  
519-753-7453, 1-800-454-7186

***or***

519-753-3153 ext. 249 or 247

**Resources**

* [Parent Checklist](http://www.lansdownecentre.ca/ius/page-files/Parent%20Checklist%20%200-36mths%20final.pdf)